

SUSTAINABILITY POLICY

San Domenico Palace, Taormina, a Four Seasons Hotel, is dedicated to achieving excellence in environmental and social sustainability. We are proud to partner with Green Key International, a leading eco-certification program for hospitality businesses committed to responsible and sustainable practices.

Located in a 14th-century Sicilian convent protected by the *Soprintendenza alle Belle Arti*, San Domenico Palace sits atop a rocky promontory overlooking the Ionian Sea at Piazza San Domenico 5, Taormina (ME). The hotel features 111 rooms—including 43 suites and 68 rooms—alongside 4 meeting rooms, 4 restaurants (including the Michelin-starred Principe Cerami), 2 bars, and an infinity pool. Additional facilities include a spa with 5 treatment rooms, 2 saunas, 2 steam baths, an indoor pool, a fitness center, and a hairdresser's salon. The restaurants, bars, and spa are also open to external guests by reservation.

At San Domenico Palace, we recognize that our operations can have an impact on the environment and the local community if not managed responsibly. To mitigate this, we have adopted a range of measures to minimize our footprint and promote sustainability across all areas of operation.

We are committed to continuous improvement, conducting annual reviews to assess our progress. Our team works diligently to reduce our carbon footprint and environmental impact through initiatives focused on energy efficiency, water conservation, and the reuse of rainwater for irrigation.

We ensure full compliance with all relevant environmental and social regulations and aim to meet or exceed international best practices. The Director of Engineering serves as our Green Key Lead, coordinating with the internal ESG Team to advance our sustainability performance.

Key Focus Areas

Our primary objectives include reducing our environmental impact through targeted initiatives. Building on significant progress achieved in 2022, we continue to lower electricity consumption by:

- Closely monitoring energy usage
- Installing advanced automation systems in renovated guest rooms to track consumption
- Increasing the efficiency of centralized hotel systems

We are equally focused on reducing greenhouse gas emissions by fostering partnerships with local suppliers and service providers.

To combat food waste, we utilize Winnow's AI technology, which combines smart cameras, scales, and data-driven software to automate waste tracking. This innovation provides chefs and kitchen teams with precise insights, helping them identify waste patterns, optimize menus, and improve operations—resulting in both cost savings and enhanced sustainability outcomes.

Social Sustainability

We place strong emphasis on social responsibility and are committed to creating a fair, inclusive, and supportive work environment. Recently, we introduced corporate training programs and achieved gender equality certification, reinforcing our dedication to equal opportunities and professional growth.

We prioritize the employment and empowerment of local staff, and whenever possible, source sustainable products and services locally. All employees are encouraged to communicate our sustainability commitments to key stakeholders, including guests, suppliers, and contractors, to ensure collective participation in our mission.

Imelda Shllaku

General Manager

San Domenico Palace, Taormina, a Four Seasons Hotel

