

SUSTAINABILITY POLICY

Four Seasons Hotel Milano is committed to achieving best practice environmental and social sustainability and has partnered with EarthCheck, the world's leading Benchmarking and Certification provider.

Housed in a 15th-century reborn convent protected by the "*Sovrintendenza alle Belle Arti*", located in Via del Gesù 6-8, Four Seasons Hotel Milano is a 118 rooms accommodation in the heart of Milan's most coveted area, the famous "*Quadrilatero della Moda*" fashion district, steps away from Teatro alla Scala, the Duomo and world-leading couture houses.

The Hotel includes 51 suites, 67 rooms, 8 meeting rooms, a Spa with 7 treatment rooms, sauna, Turkish bath, a swimming pool, a jacuzzi, a gym, and a hairdresser salon. The rest of the structure features the Lobby, the Zelo Restaurant, the Stilla Bar, both open to the public, a small shop, the underground garage and a beautiful internal garden.

At Four Seasons Hotel Milano, we recognize the activities of our hotel have the potential for negative impacts on the environment and the community if not properly managed. As such we have implemented several measures to reduce our impact on the planet and people and promote sustainability.

Four Seasons Hotel Milano is committed to continual improvement measured by way of annual Benchmarking Assessments.

The team at Four Seasons Hotel Milano strives towards reducing our carbon footprint and our impacts on the environment by implementing sustainable initiatives aimed at improving the hotel's performances in many areas as, for example energy efficiency, freshwater resources consumption and solid waste production.

Four Seasons Hotel Milano will comply with all relevant legislation and regulations and aims to achieve international best practice. We have appointed the Senior Director of Procurement as the EarthCheck Coordinator, who has responsibility for improving the Hotel's sustainable performance together with the internal Green Team.

Four Seasons Hotel Milano is committed to achieving several important goals aimed at significantly reducing its impact. Among these, notable efforts include reducing energy consumption by effectively monitoring activities, installing a new automation system in renovated guest rooms to monitor and reduce consumption, and increase efficiency in hotel centralized systems. Another objective for Four Seasons Hotel Milano is to decrease greenhouse gas emissions, which can be achieved through the involvement and support of local suppliers and partners and by purchasing 100% green certified electricity.

The implementation of a food digester continues to support the reduction of organic waste generation, thus leading to less frequent waste collection. Equally important, Four Seasons Hotel Milano aims to increase awareness of social sustainability, and to do so, increased corporate training and volunteering programs and the renewal of gender equality certifications will be crucial.

Special consideration will be given to employing and empowering local employees, and wherever possible sustainable products and services will be sourced locally; also, all our vendors are required to sign and accept the Four Seasons Human Rights Policy and the ESG Supplier Code of Conduct. We encourage staff to present our policy with commitment to environmental and social sustainability to all key stakeholders including guests, suppliers and contractors.



Andrea Obertello

General Manager Four Seasons Hotel Milano (May 2026)